



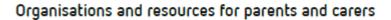
### **Positive Technology for Families**

#### **Amy Brittan**

Data Protection and Educational Technology Advisor **Support Services for Education, SCC** 









This sheet provides parents and carers with useful sources of advice and information, both for general online safety and in particular, for this year's Safer Internet Day theme of 'All fun and games? Exploring respect and relationships online.' It also includes information on how to report online problems.

#### The UK Safer Internet Centre partnership:



#### UK Safer Internet Centre (UKSIC)

The UKSIC co-ordinates Safer Internet Day in the UK. Appointed by the European Commission, the UKSIC is made up of three partners: Childnet International, the South West Grid for Learning and the Internet Watch Foundation. We raise awareness about online safety, develop resources and organise nationwide events such as Safer Internet Day: <u>saferinternet.org.uk/parents</u>

#### Childnet

A non-profit organisation working to help make the internet a great and safe place for children. The Childnet website has lots of resources for young people, parents, carers and teachers. The Parents and Carers page contains a family agreement, advice on talking to your child about online issues and further places to go for help: <u>childnet.com</u>



OSWGfL

Childne

#### Internet Watch Foundation (IWF)

The UK's hotline for anonymously reporting images and videos of child sexual abuse online. The IWF works in global partnership with the online industry, law enforcement, government and international partners. It is a charity with over 150 Members from the internet and tech industries: Iwf.org.uk

#### South West Grid for Learning (SWGfL)

A not for profit, charitable trust dedicated to the advancement of education through the use of technology. Provides professionals, parents and children with advice, resources and support to use internet technologies safely to enhance learning and maximise potential: <u>swgfl.org.uk</u>



# Resources for you







### What will we talk about?

- The opportunities and risks of technology
- Building your confidence
- Starting a conversation
- Creating a family agreement
- Managing the risks



#### Where are we now?





#### Exciting, but...

- Immersive
- Compulsive
- Hard to say 'not now'
- Hard to understand and control



# What are the opportunities?



# What are your fears?





of 8-17s felt that being online had helped them through the pandemic and lockdown(s), supporting them emotionally.

**UK Safer** 

Internet

Centre

https://d1afx9quaogywf.cloudfront.net/sites/default/files/Safer%20Internet%20Day%202021/SID2021%20research%20report%20-%20summary.pdf

Feb 2021







https://www.ofcom.org.uk/about-ofcom/latest/features-and-news/one-in-three-video-sharing-users-find-hate-speech

### The risks are evolving The harm is increasing

- More children taking inappropriate images (huge increase in 7-10 year olds)
- More children being exploited online
- More children taking extreme risks with adult apps and websites





# What are the risks for children online?

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CONTENT What they might see

CONTACT Who they might speak to

CONDUCT How they behave

**COMMERCIALISM** Financial risks



# Building your confidence

#### What do these words mean?

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- GOAT
- Gucci
- TBH
- Lit
- Squad
- Bae
- Throw shade
- Salty
- Ghost

Do you remember...

- As if!
- Talk to the hand
- Don't go there
- My bad
- Take a chill pill
- Whatever!
- Not!

### **Building your confidence**



#### You don't have to be a technology expert!

- You are the expert on your child
- You can set the rules in your home
- You can help your child develop responsibility and resilience
- You are the best person to support your child if things go wrong

### **Building your confidence**

Support Services for Education





Day 2022

- **BBC Own It** https://www.bbc.com/ownit
- **NSPCC** help and resources to start conversations
- Common Sense Media look up an app, website or game and see if the content İS

#### Organisations and resources for parents and carers



🕑 Childne

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73% of pupils trust parents on online safety, but only 56% talk about it more than once a year

DigiSafe

pupilsurvey.lgfl.net

The teachers can help, but, the parents spend more time with the kids so they can help more



bit.ly/eLIMPupilVoiceMarch19



## **Starting a conversation**

#### **Start the conversation**



- What do you like most about the internet and why?
- How do you have fun using the internet and technology?
- What's your favourite game, app or website?
- How does going online make you feel?
- How does the internet and technology make your life better?
- Do you most enjoy going online alone, or with other people?



#### **Digiduck and the Magic Castle | Childnet**

**Resources Digiduck Stories** 

#### Digiduck and the Magic Castle

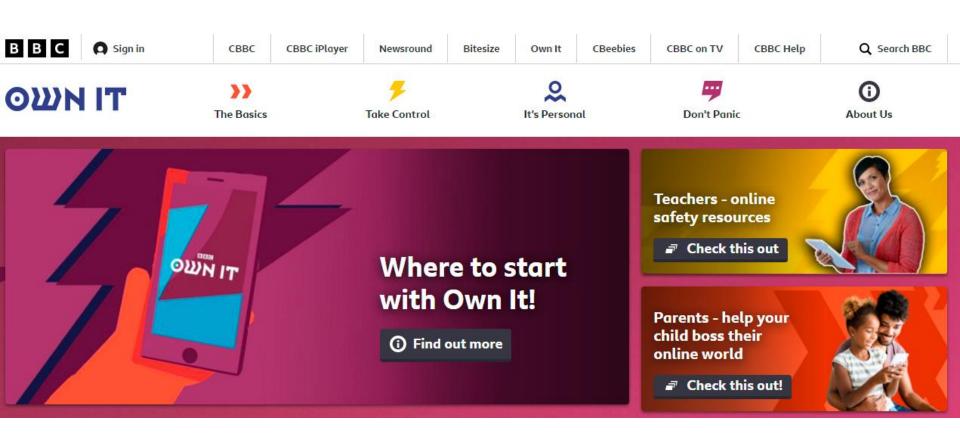
There's a new game that everyone's playing, and Digiduck wants to join in!



- the types of games that young children enjoy playing online and why
- how to tell if real money can be spent
- the social elements of gaming with others (e.g., keeping personal information safe)
- what to do if someone is pressuring you to do something that you are unsure about

#### For older children





#### BBC Own It https://www.bbc.com/ownit



Creating a family agreement

#### Children do what children see

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https://youtu.be/\_tf2r0WTFKo

#### Agree screen time



Royal College of Paediatrics and Child Health (RCPCH) January 2019

- Stop use one hour before bed-time
- Mealtimes can be good opportunities for screen-free zones
- Adults should think about their own screen use, including whether they use devices unconsciously too often
- Children need face to face social interaction
  and screens are no substitute for this

Establish age-appropriate boundaries, negotiated by parent and child, that everyone in the family understands

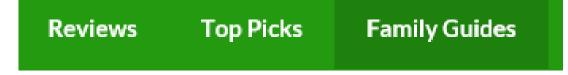
# Agree which sites/apps/games are okay











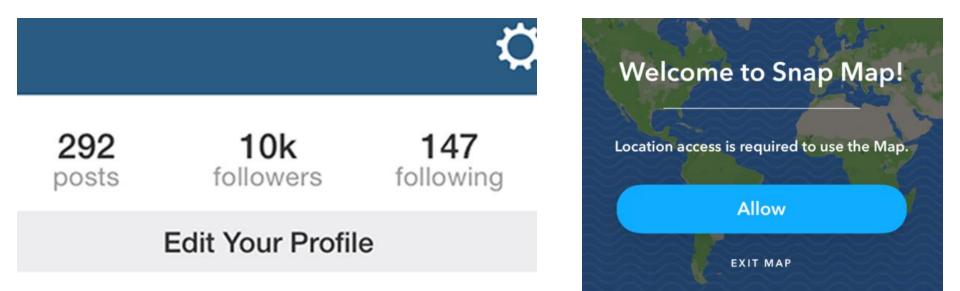






#### 'Who is on your friends and followers list?'

'Let's look at your privacy settings together'



#### Agree responses



#### If someone is **bullying your child** online:

- Keep the evidence screenshots and/or texts
- If it's someone from their school, talk to their teacher
- Report to the service provider
- Find out how to block users on sites and games

If you think your child might be **bullying others** online:

- Explain why you are upset by their responses to others
- Agree a change in behaviour
- If you are concerned about their effect on others, talk to their teacher



### Agree what they see you doing



#### Tory MP admits playing Candy Crush during committee



HOME » MEN » RELATIONSHIPS

Conservative MP Nigel Mills has been caught playing popular mobile puzzle game Candy Crush Saga game during a Commons committee hearing.

Pictures were pu Crush Saga on I on pensions.

Mr Mills, a meml period of two and Are your parents on Tinder?

The middle-aged are flocking to a dating app that has become as socially acceptable as 'a trip to the local pub'



#### 'Sharenting': Are you OK with what your parents post?

© 7 Feb 2017 Last updated at 07:53



https://www.bbc.co.uk/newsround/38841469



# Agree what happens outside the Support Services for Education

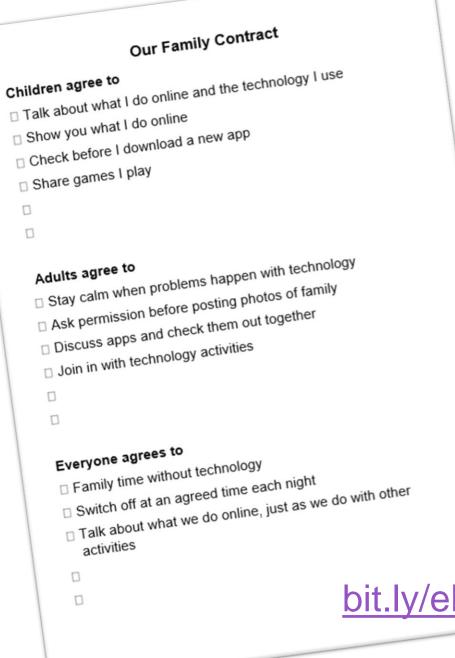
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What happens when they visit friends?

What expectations do you have?

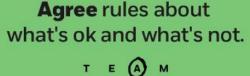
What expectations do they have?





#### bit.ly/eLIMFamilyAgreement





Support Services for Education





# Managing the risks

### App and game settings

- Privacy settings
- Friends lists
- Voice chat
- On-screen chat
- Time
- In-app purchases

**TikTok** 

Privacy and settings:

Private or public? Comments allowed? Time limits Restricted viewing mode

(All messaging on Tiktok is private) Account settings Privacy Control settings Other settings

- No one
- Friends
- Enable Account Restrictions



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#### **Tools to help you**

Support Services for Education

 $O_2 | NSPCC$ 



# Parental controls

O Childnet

Parental controls are designed to help protect children from inappropriate content they may come across online, such as pornography. These controls can be used to line

Home

#### Keeping kids safe online

MENU

Bringing together O2's tech know-how and the NSPCC's expertise in protecting children.

Phone O2 and NSPCC online safety helpline

#### 0808 800 5002

Help your children get the most out of the Internet

Can the family go without technology?















Photos from www.photosforclass.com

### What if things go wrong?



#### Report Harmful Content <a href="https://reportharmfulcontent.com">https://reportharmfulcontent.com</a>

#### Helping everyone to report harmful content online



Threats



Impersonation

**Bullying and** 

Harassment

Self-harm or Suicide Content Online Abuse

Violent Content





Unwanted Sexual Advances Pornographic Content





<u>www.iwf.org.uk</u> – CSA images





https://www.childnet.com/our-projects/project-deshame



### **Key actions**

- Build your confidence
- Start a conversation
- Create a family agreement
- Manage the risks
- Know where to get help and support





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