

4th June 2020

Dear Parents

Re: Osmington Residential Trip June 2020

From all of us here at King Ina, we hope that you and your families are staying safe and well.

It is with much regret that we have to inform our Year 5 parents that the Osmington Bay Residential trip that was to take place this June has had to be cancelled. This decision was obviously one that was completely beyond our control due to the Covid-19 pandemic.

I am sure that the children will be very disappointed to hear this news as are the staff here at the school.

We are in the process of refunding all monies paid, back into your Parentpay accounts. This could take up to 21 days to show on Parentpay and then you can withdraw the money into your bank account. Please find attached instructions on how to make a withdrawal from your Parentpay account.

If you have forgotten your Parentpay password please use the 'forgotten login details' button on Parentpay and follow their instructions. We are unable, at school, to help parents with this. We are however available via email to help parents after the 21 day period if you are still experiencing difficulties.

Thank you all for your continuing support during such a challenging time.

Yours sincerely

Mrs S Svenson
Headteacher